

## QUALITY POLICY

Techrete specialises in the design, manufacture and installation of Architectural Precast Concrete products.

By their nature, our activities have particular requirements for Experience, Expertise, Capability, Reliability and Quality.

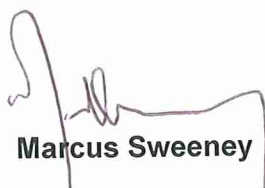
The prime objective of Techrete's management team is to deliver projects in a manner that conforms to the specified requirements, needs and expectations of Techrete's Clients. We will do this whilst working continually to improve our systems through monitoring and reviewing performance as follows:

1. Reduction of internal and external non-conformances by the drill-deep investigation system.
2. Corrective action implementation and continuous improvement.
3. Work standardisation through lessons learned and good practice.
4. Development and observance of housekeeping (5S) rules to improve all processes and to protect employees' health and the environment.
5. Continually development of quality awareness for all employees.

In order to achieve this objective, Techrete will implement and maintain an efficient and effective Quality Assurance System integrated with H&S and Environmental, planned and developed in conjunction with all personnel. Techrete's Quality Assurance System is based upon the requirements of:

### **ISO 9001:2008 "Quality Management Systems"**

Techrete's Quality Manual, and the systems outlined therein, describes how the Quality Assurance System is designed to ensure that all specified requirements are recognised and that a consistent and uniform control of these requirements is adequately maintained. The Quality Manual also defines how effective control is established.



**Marcus Sweeney**

Managing Director

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